

Our Staff

Dalby Clinic

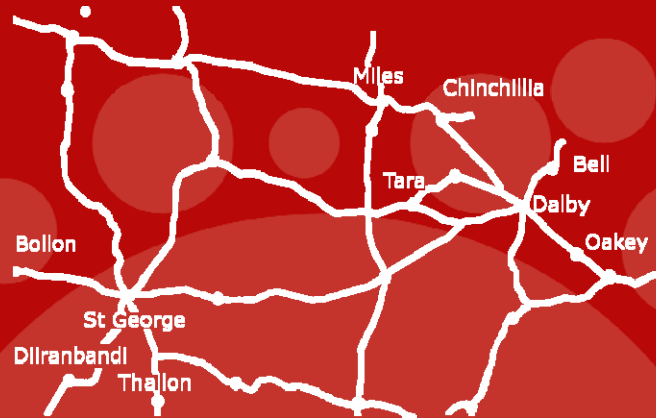
- Dr T Smith General Practitioner
- Dr L Birkett General Practitioner
- GP Registrar
- Clinic Manager
- Chronic Disease Co-Coordinator
- Medicare Officer
- Registered Nurses
- Programs Manager
- Hearing Health Coordinator
- Diabetes Coordinator
- Aboriginal Health Workers
- Transport Coordinator & Officers
- Maternal and Child Health Nurse
- REACCH Research Officer
- Medical Receptionists

Counselling Staff

- Mental Health Counsellor
- Stolen Generation Coordinator
- Substance Misuse Worker
- Administration/Projects Officer

Administrative Staff

- Chief Executive Officer
- Executive Assistant
- Human Resources Manager
- Finance Manager
- Finance Officer
- Administration Support Officer
- Information Systems Manager
- Information Systems Officer
- Quality Improvement Manager



Opening Hours:

Monday, Tuesday & Thursday 8:30am—4:30pm
Wednesday 8:30am—1:30pm
Friday 8:30am—2:30pm

AFTER HOURS

For medical assistance after hours, present to the Dalby Hospital, Hospital Road, Dalby or telephone the Dalby Hospital on (07) 4669 0555.

In an emergency, please dial 000

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[See us on the Web](http://www.goondir.org.au)

www.goondir.org.au

DALBY CLINIC

Gary White Building
4 Jimbour Street, Dalby
Phone: (07) 4679 5900
Fax: (07) 4662 6071

ST GEORGE CLINIC

127 Victoria Street, St George
Phone: (07) 4625 5040
Fax: (07) 4625 5070

ADMINISTRATION

Gary White Building
4 Jimbour Street, Dalby
Phone: (07) 4679 5966
Fax: (07) 4662 6189

COUNSELLING & STOLEN GENERATION SERVICES

Gary White Building
4 Jimbour Street, Dalby
Phone: (07) 4679 5944
Fax: (07) 4662 6987



DALBY CLINIC

Goondir acknowledges all support provided by the Department of Health and Ageing, Office for Aboriginal and Torres Strait Islander Health

About Us

Goondir Health Service is a Community Controlled Aboriginal and Torres Strait Islander Health Service that was Incorporated on 19th April, 1994 and is now funded by the Department of Health and Ageing (DoHA) through the Office for Aboriginal & Torres Strait Islander Health (OATSIH).

Mr George White (Aboriginal Community Elder) officially opened Goondir Health Services on 16 September 1994, at 1 New Street, Dalby. A new purpose built facility was opened at 4 Jimbour Street, Dalby on 14th December 2012 by Senator the Hon. John Hogg and is named in honour of its long serving Chairperson Mr Gary White.

“Goondir” in the Dalby area Aboriginal language translates to “Medicine Man”.

The clinic provides holistic, primary health care and medical services primarily to Aboriginal and Torres Strait Islander people within the region.

Goondir Health Service aims to improve the health and well being of Indigenous people by providing primary health care, health promotion and education, enabling Indigenous people to determine for themselves improved health outcomes.



Clinic Services

- Modern Medical Facilities
- Comprehensive Health Screenings
- Preventative Health Care
- Visiting Specialists & Allied Health Services
- Chronic Disease Detection & Management
- Onsite QML Pathology
- Onsite UQ Dental Clinic
- Vaccinations/Immunisations
- Sexual Health Services
- Maternal & Child Health Services
- Counselling Services
- Substance Misuse Services
- Stolen Generation Counselling
- Hearing Health Screening in Schools and Clinics
- Home, Hostel & Nursing Home Visits
- Health Promotion & Education
- Complimentary Transport Service for Eligible Clients
- Arrangement with the Dalby Hospital for after hours service provision

Telephoning Your Doctor

Direct telephone contact with the Doctor may or may not be available at the time of your call. It may be necessary for a message to be taken or your call to be directed to another Clinician.

Providing Best Practice Health Care

Dalby and St George Clinics are AGPAL Accredited. Staff have access to continual education and training and are committed to improving quality of service delivery.

Client & Stakeholder Feedback

Our aim is to provide Clients with the best possible health services. We value Client feedback and encourage use of the Suggestion Box and/or participation in Surveys.

Client Complaints

Complaints can be submitted to the Chief Executive Officer on 4679 5966 or PO Box 559, Dalby. Alternatively, you can contact the Health Quality and Complaints Commission directly on 1800 007 308.

Confidentiality

Consultations will be conducted discreetly with your health information accessed only by those directly involved in your care or in the monitoring of its quality.

Fees and Billing

Goondir is a bulk billing service for Clients who have a current Medicare card. The Doctor or Staff will advise of potential costs of treatments or specialist services. All Clients are to bring their Medicare and Concession cards to all appointments.

Contact Details

Clients are to present to reception upon arrival where your personal and contact details will be checked at each visit.

Additional Important Information

- Strictly No Smoking on Goondir property.
- Longer consultations are available upon request.
- Translating and Interpretive services are available.
- We provide a recall and reminder service to Clients.
- Clients have the right to a second opinion.